



- Waste must be in standard size garbage bags - 'grocery bags', 'kitchen catchers' and 'large yard' waste bags are not acceptable.
- Waste is to be at the curb (within 10 feet of the edge of pavement) by 8:00 a.m. on collection day.
- Waste must be covered.
- If waste bins are used for collection at the curb, they must be kept clean and tidy.
- Each bag must not exceed 35 pounds.
- Garbage bags must be tied before placing them at the curb.
- Broken glass, sharps, knives, and syringes must be clearly marked and packaged in a puncture-proof container. The marked container is to be placed at the curb separate from garbage bags.
- Containers of liquid, including paint will not be collected. Empty or dried out paint cans can be placed in a regular garbage bag with other household waste.
- Hazardous waste will not be collected; items, liquids or materials can be taken to the landfill site for disposal.

- Electronic waste such as televisions, computers, computer accessories, stereos, stereo components, etc. will not be taken during regular waste collection; these items will be collected during spring clean-up or can be taken to the landfill site for recycling.
- Ashes will not be collected.
- Cardboard must be put in tied up bags (standard garbage bags) or broken down and bundled, to measure no more than 2 feet by 2 feet by 1 foot.
- If residents are not in compliance with waste collection regulations, waste can be refused. For the first infraction, waste will be taken and a tag will be left noting the infraction. If the problem is not rectified on the following collection day, then waste will be refused.

WHY Curbside Collection - Risk of injury for sole driver collecting your waste. Sometimes the Collector has to walk up to 50 feet, for 500 houses a day. This could happen 3 or more times per house if there are 5 bags or more. This equates to cover over 1500 trips a day carrying 30 - 35 lbs each trip. This is unreasonable to expect of any one person. If an injury occurs due to unreasonable/unsafe work conditions, that cost goes back to residents.

Visit our website: www.norpenservices.ca.

Regards,
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